

October 1, 2014 (Revised March 7, 2018)

Dear Valued Customer,

Our records indicate that your company has purchased a Trig-Tek™ product within the past 5 years. The item you purchased may have been branded as EADS North America Test and Services or Astronics Test Systems.

Trig Tek™ has been part of our product offering since 2009 and at this time a few ***select*** TrigTek™ products are now transitioning to mature or obsolete status. Products classified as mature with a last-time-buy program offered are subject to available supplies and program expiration.

Trig-Tek™ Products Transitioning to Mature Status with a Last-Time-Buy Program

<u>Part Number</u>	<u>Model Number</u>	<u>Description</u>
408411-001-02	311A-02	Frequency Multiplier, 230 VAC
408411-002-03	311A-03	Frequency Multiplier, 12 VDC
408411-002-04	311A-04	Frequency Multiplier, 24 VDC
408412-001-01	311TSC-01	Frequency Multiplier, 115 VAC
408412-001-02	311TSC-02	Frequency Multiplier, 230 VAC
408412-002-03	311TSC-03	Frequency Multiplier, 12 VDC
408412-002-04	311TSC-04	Frequency Multiplier, 24 VDC
408306-002-04	313A-04	Frequency Divider, 24 VDC
408344-001	360C	Ratio Generator (single channel)
408411-001-02	311A-02	Frequency Multiplier, 230 VAC
408411-002-03	311A-03	Frequency Multiplier, 12 VDC
408411-002-04	311A-04	Frequency Multiplier, 24 VDC

Mature items listed above will phase to obsolete status without further notice when existing component supplies and inventory are depleted or **March 1, 2015**, whichever occurs first. Once obsoleted, we regret that production orders will no longer be accepted. Customers interested in the last-time-buy program should immediately notify their Astronics Sales Representative with their forecast requirements, and place their order as soon as possible. Orders for mature items are addressed on a first come, first served basis and subject to available supplies. Order acceptance is not guaranteed until confirmed by Astronics.

Selected Trig-Tek™ Products - Obsolete Status with NO Last-Time-Buy Opportunity

<u>Part Number</u>	<u>Model Number</u>	<u>Description</u>	<u>Support Status</u>
408309-001	260B	Multi-Function Unit and up to 4 Daughter Boards	Full service, calibration, repair, and customer support ¹
408296-001	346B	Synthesized Calibrator (Carries Federal NSN)	
TT4118	346B	RS232 Option for 346B	
TT3869	346B	IEEE-488 Option for 346B	
6546	550D	High Pass Filter option for 550D	
TT4202	4202	6-Module Cabinet (for 500ADR)	
4503	4503	6-Module Cabinet	
4603	4603	Single-Module Cabinet	
TT1535/ TT1536	All 203 models)	Power Cord and Test Board Assembly (for all 203 models)	
TT1535/ TT6956	500AR	Power Cord and Test Board Assembly (500AR)	
2010		BNC to Microdot Adapter	
2030		Voltage to Charge Converter	
3895	1000B	Extender Card for 1000B Module	
3912	1000B	Extender Card for 1000B Microprocessor	
4020-xxxx		Microphone Adapters	
TT6631	402PSI Manifold	Adapter for 402PSI Manifold	
408300-001	500AT	Digital Analyzer	
6576	260BR	Chassis, Multi-Function Unit	Limited Service & Support on a Best Effort Basis/Potentially Unsupportable ²
6570A	260BR	Analog Board	
6886A	260BRE	Digital Board (IP Ethernet Bus)	
500AD	500AD	Analyzer (up to 5 in system)	
500AR	500AR	Carrier Generator Module	
500ADR	500ADR	Digital Analyzer, consisting of a 500AR Carrier Generator and up to five 500AD Analyzer Module	
3221/xxxx	623B and 645A	High Pass Filter (for 623B and 645A)	
6321	402PSI	Collar for some Sensors	

Due to past demand and component unavailability, we regret that we are unable to accept production orders for any of the above-listed obsolete items.

Service, Calibration, Repair and Support Status for Mature and Obsolete Trig Tek™ Products and Accessories

Full service, calibration, repair, and customer support will remain available for the identified products (Identified by **Note** ¹ above) for a target of 5 years from the date of obsolescence, provided that the components required for the repair remain available. Once components required for repairs are no longer available, service is provided on a best effort basis.

Unfortunately, we are unable to identify a source for some of the components required to repair and/or service some of the obsolete products listed above (Identified above by **Note** ²). For these items, limited service, calibration, repair, and customer support is available and only provided on a best effort basis. In some cases these products will be potentially unsupportable.

For questions regarding Customer Support, please email atshelpdesk@astronics.com or call 1(800) 722-2528.

Potential Replacements:

A wide range of Trig-Tek™ products remain current and available for order. For a link to online information about these products, [<Click Here>](#)

In most cases, a drop-in replacement is not available for the mature and obsolete products. For some products, another Trig-Tek™ product may be able to perform the same function; however, the complexity of product transition requires the support of an Astronics Sales Representative. Please contact us for assistance with replacement Trig-Tek™ instrumentation.

We regret any inconvenience this may cause. We have a team of instrumentation application engineers, and ATE integration specialists available to assist in providing state-of-the-art instrumentation solutions to meet your test needs.

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